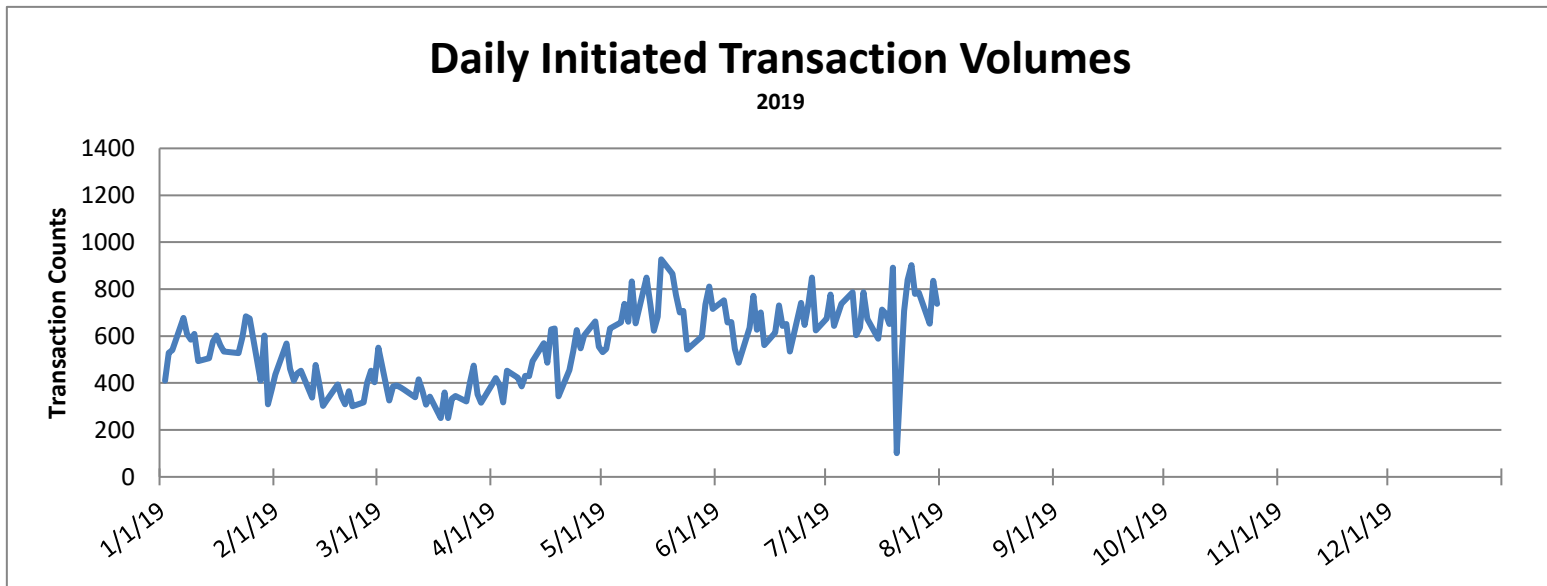
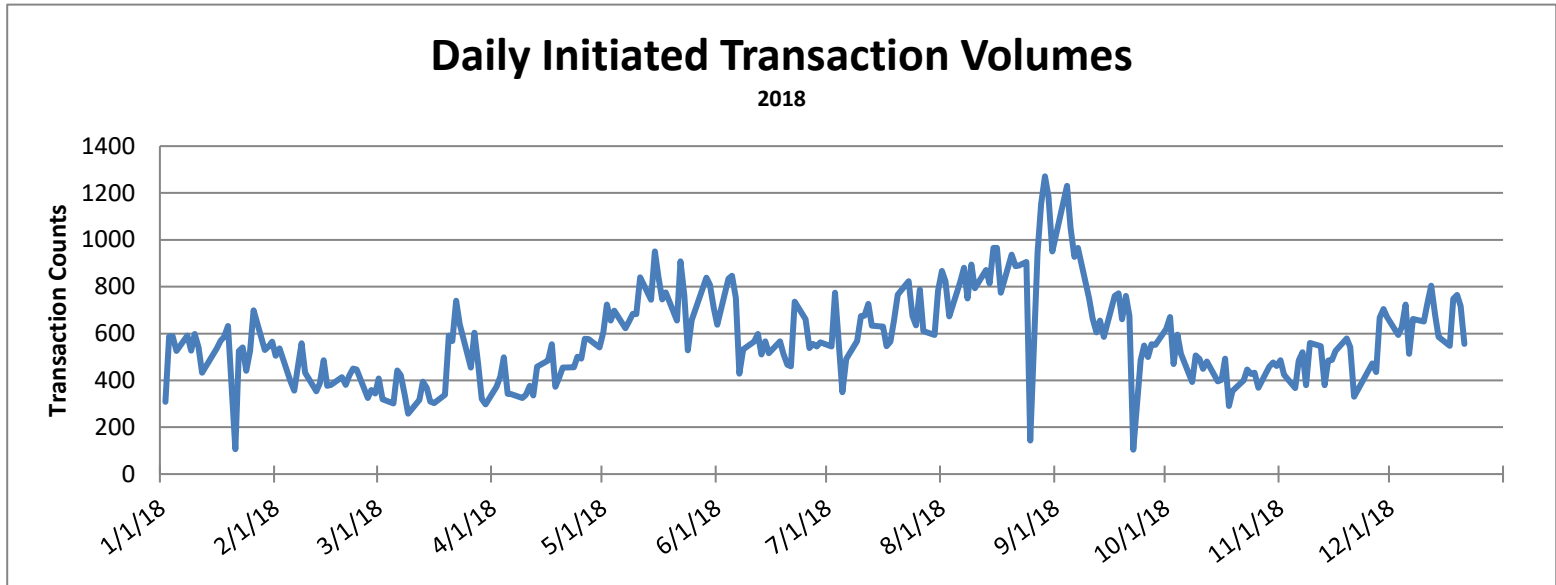


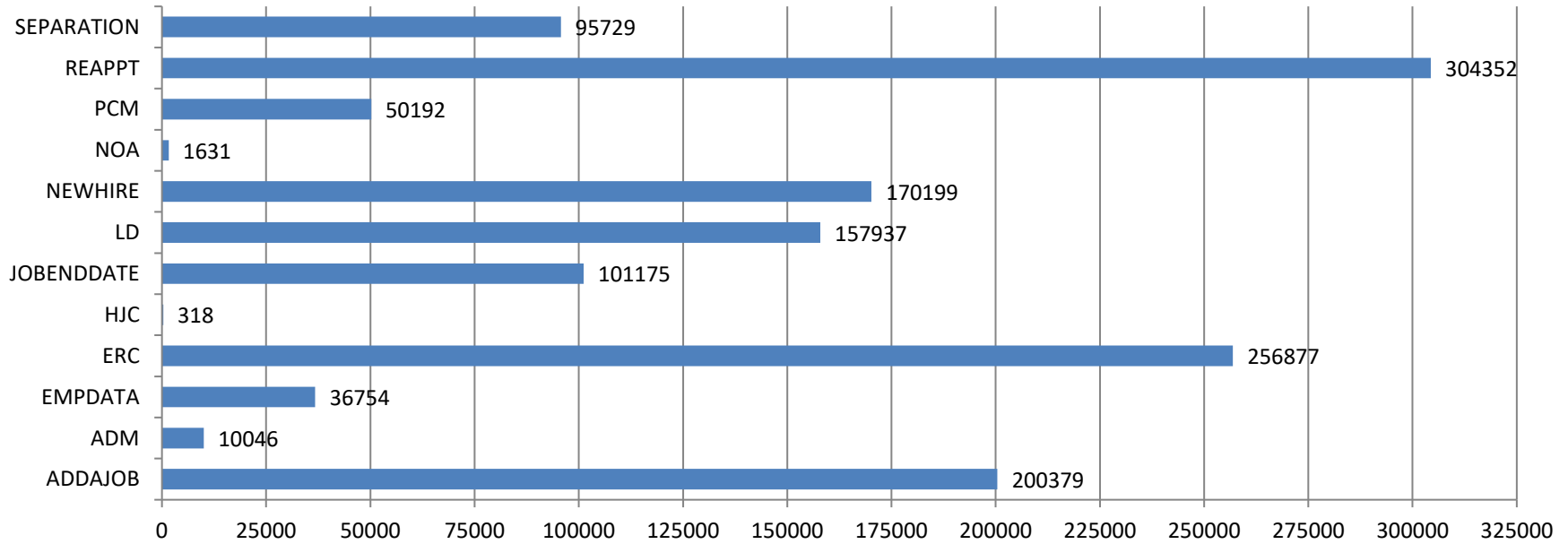
# HR Front End Metrics - As of 7/31/2019



# Completed Transactions

Feb 22, 2009 - Jul 31, 2019

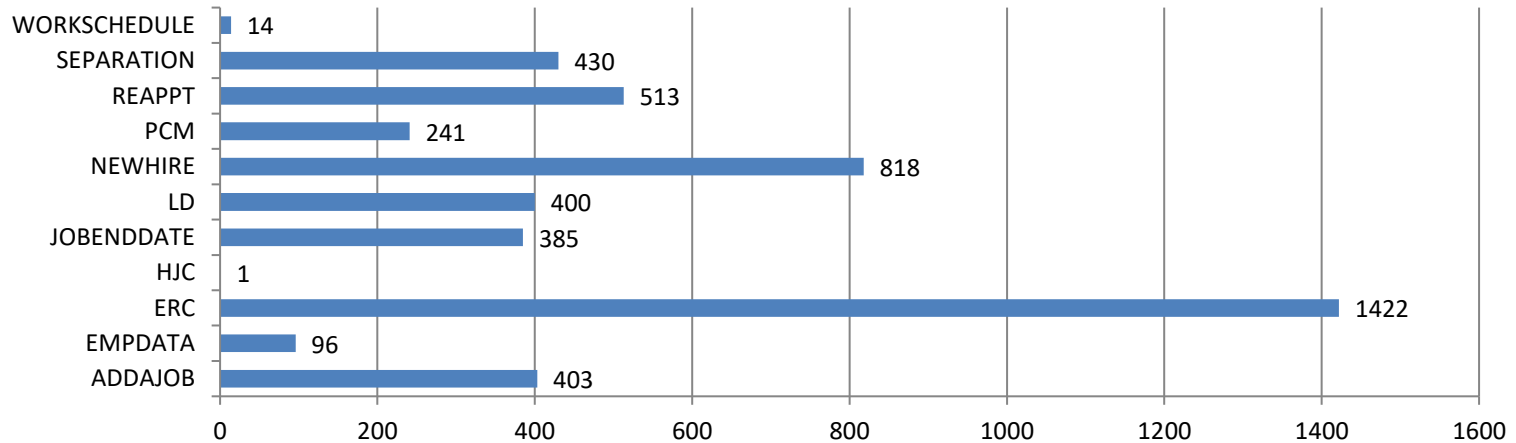
1,386,146 Transactions



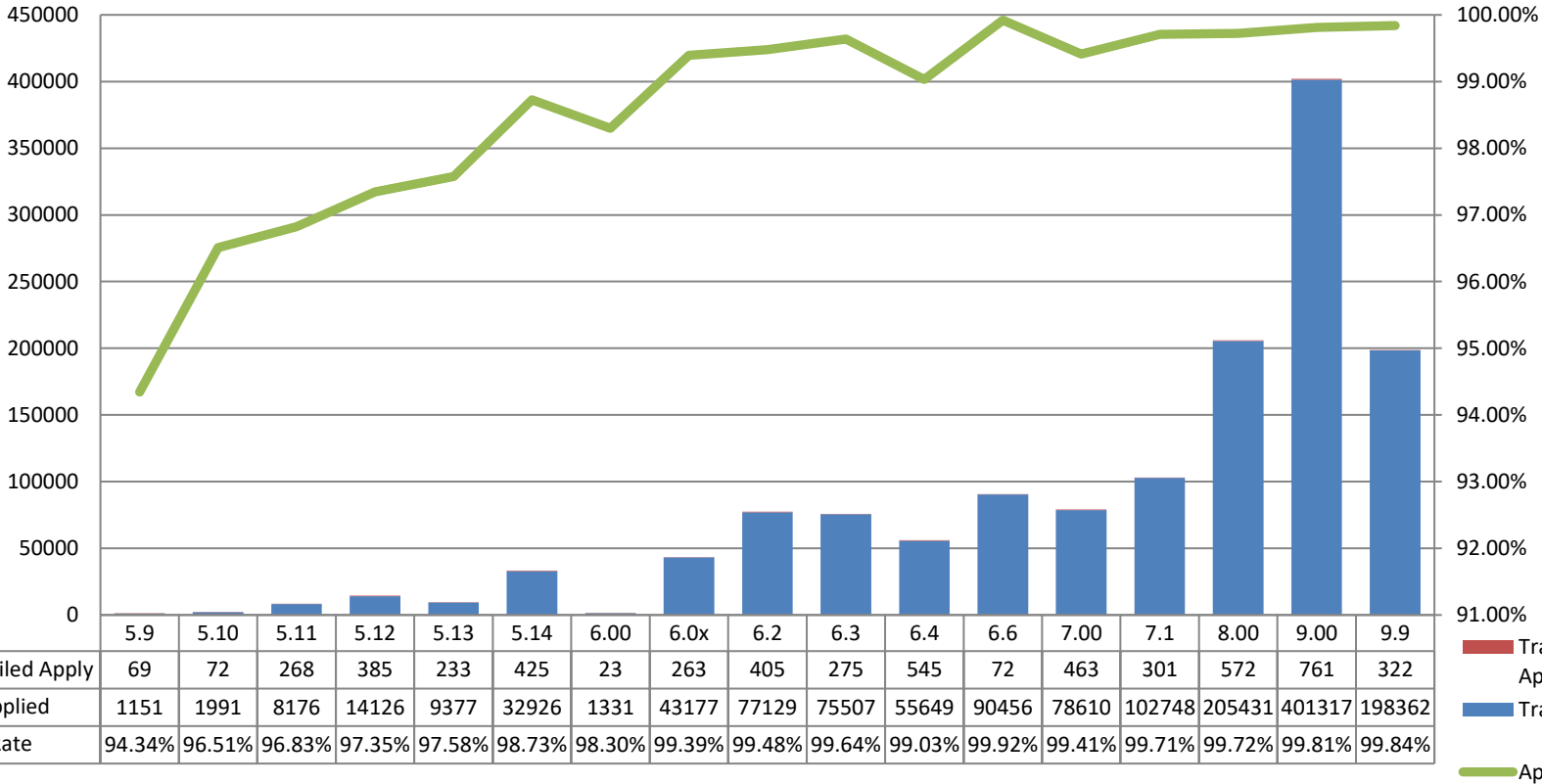
# Failed Transactions by Type

Feb 22, 2009 - Jul 31, 2019

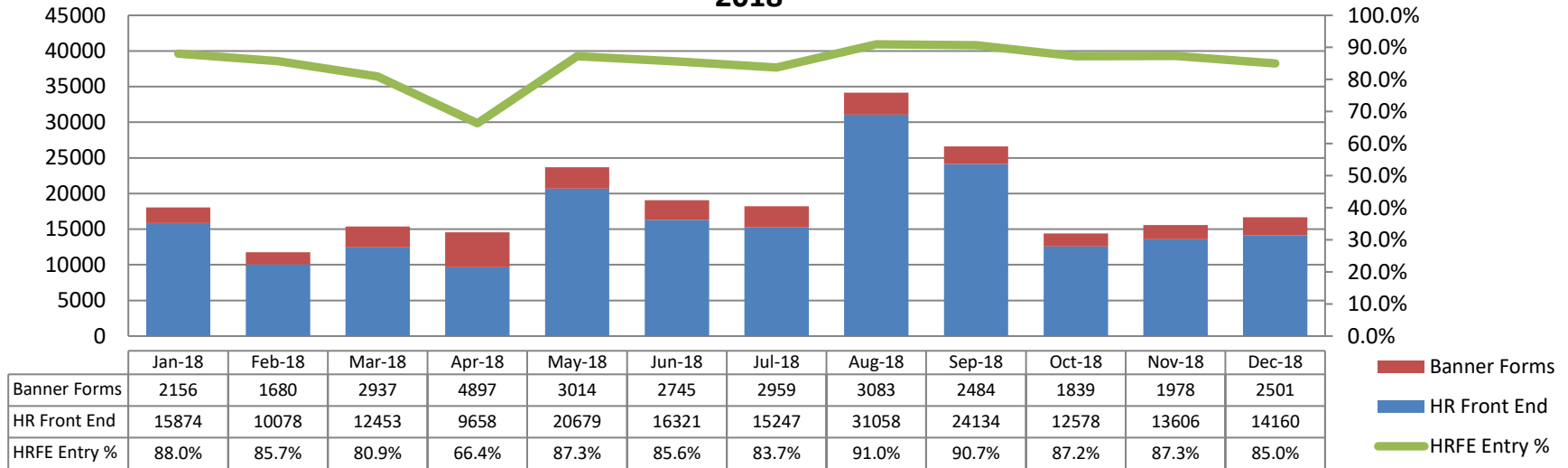
5,045 Transactions



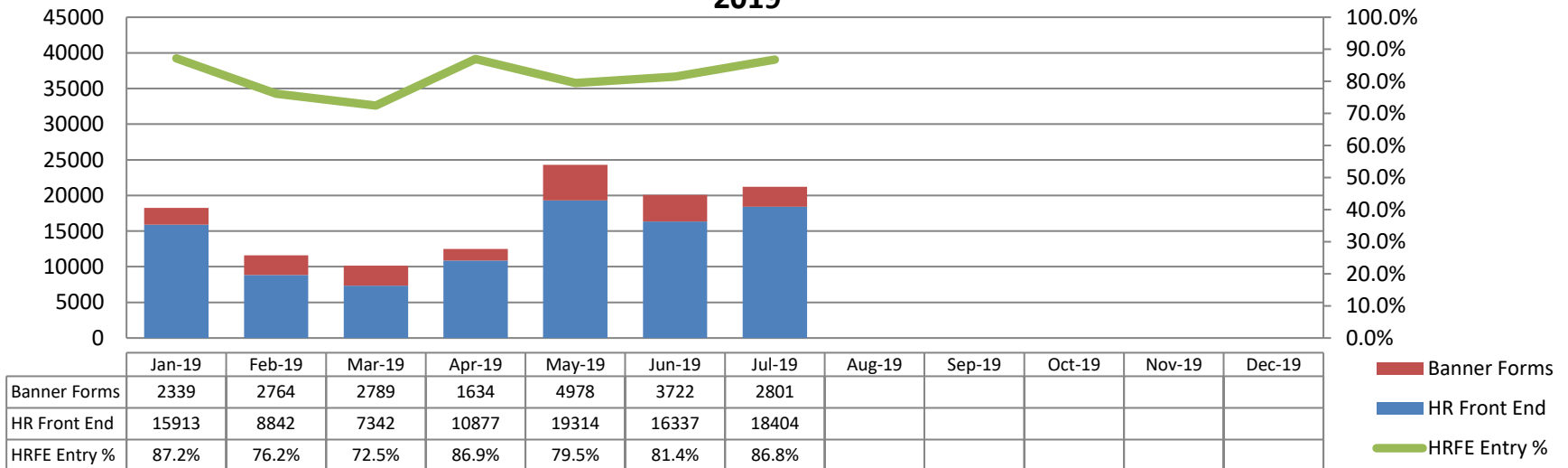
## Transaction Volume/Apply Stats by Release



## Banner Forms/HR Front End - Transactions Entered 2018

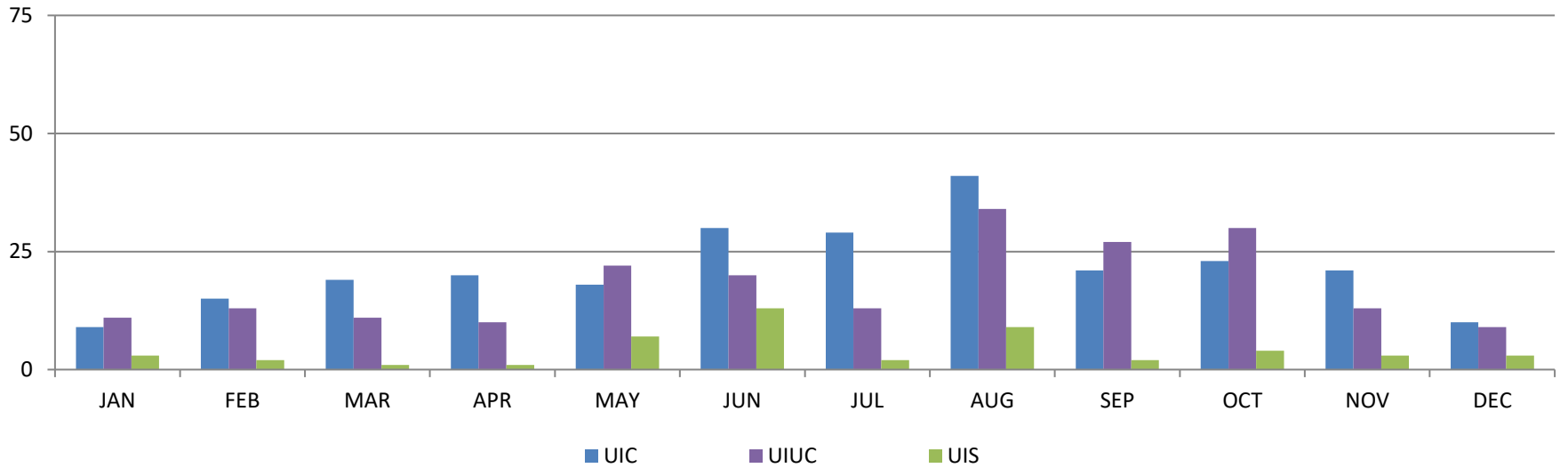


## Banner Forms/HR Front End - Transactions Entered 2019



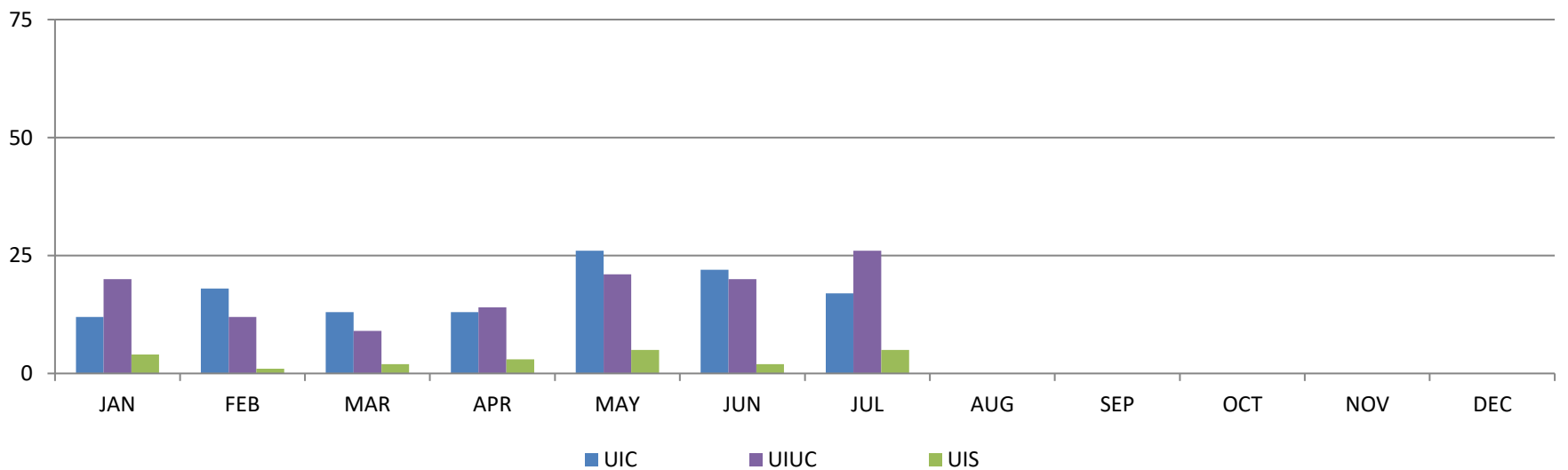
### Service Desk Tickets Created by Campus

2018  
Tickets



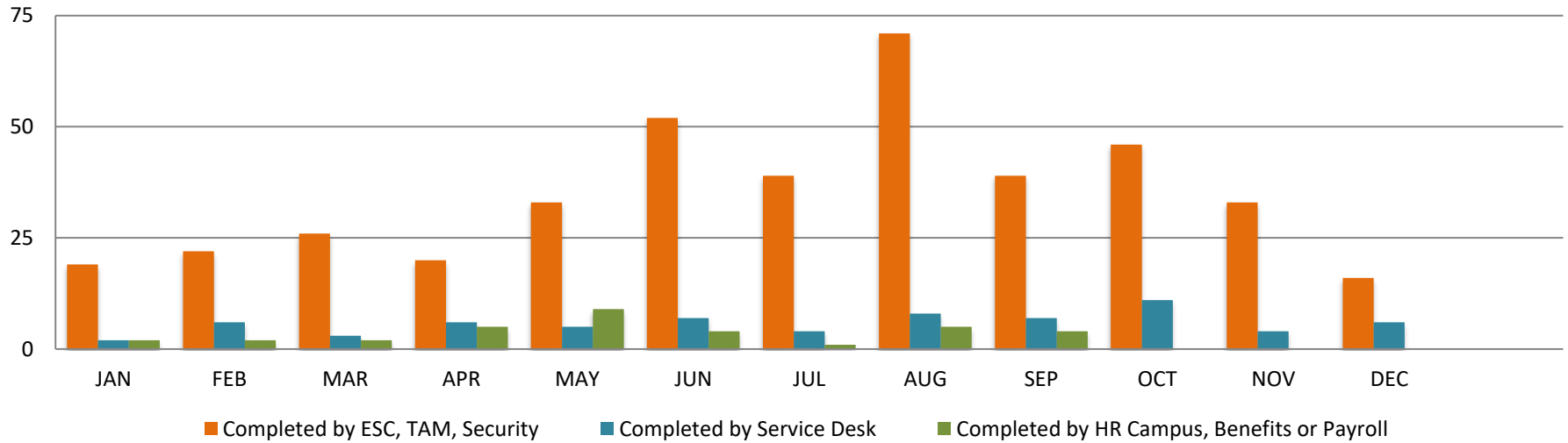
### Service Desk Tickets Created by Campus

2019  
Tickets



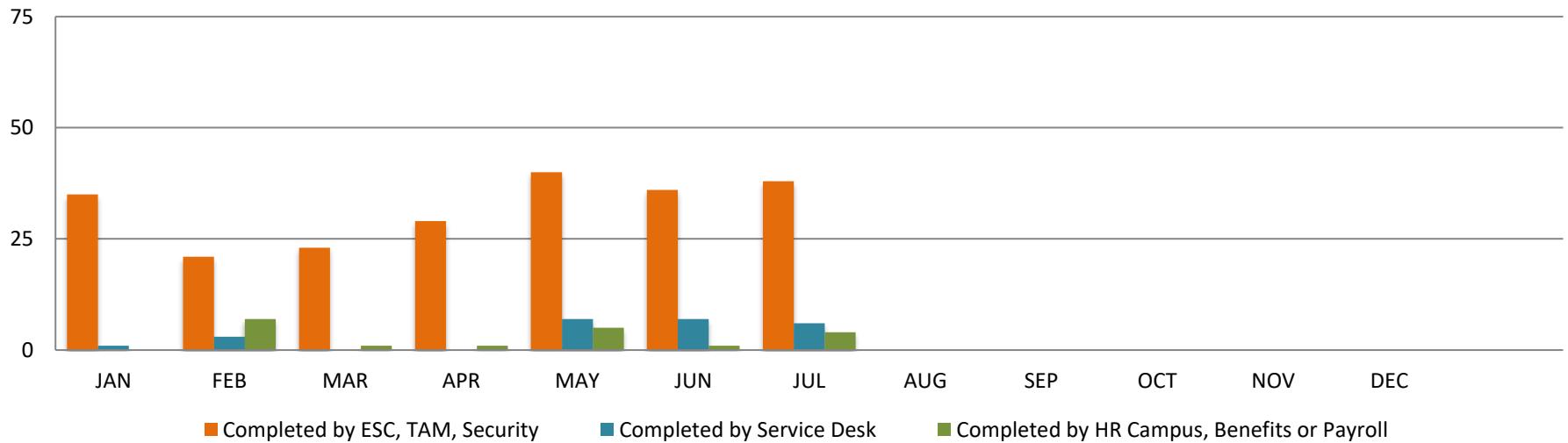
## Production Support

2018  
Tickets

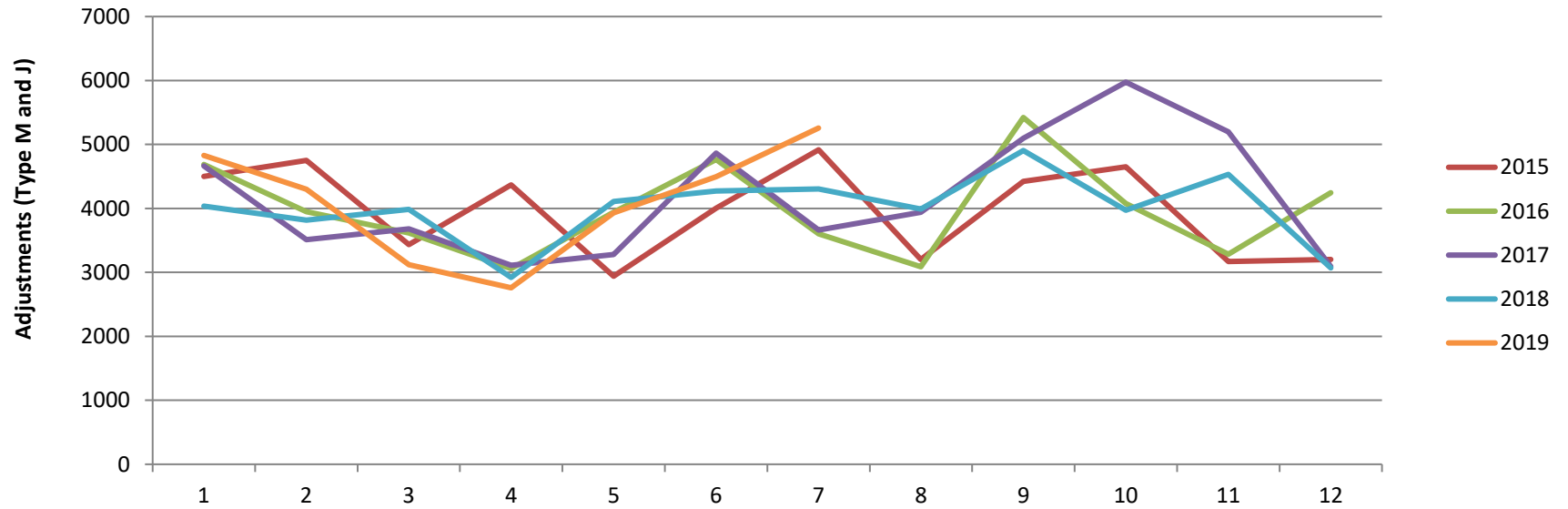


## Production Support

2019  
Tickets



### Pay Adjustment Comparison



### Defects and Change Requests Entered

